



WARRANTY POLICY AND PROCEDURE Rotational and Mag Fan

Two Year Limited Warranty

Precision Equipment Mfg, will warrant to the original consumer, purchaser, or lessee that your Precision Equipment Heater will be free from defects in original factory materials and workmanship under normal use and service for (6,000) six thousand runtime hours or (2) two calendar year's, whichever comes first. Warranty date begins with one of the following:

In-Season Shipment (October 1st – April 30th)

- Warranty begins upon dates stated on properly completed "In Service Registration Form" or
- Warranty begins from shipment arrival date.

Out-Season Shipment (May 1st – September 30th)

- Warranty begins upon date stated on properly completed "In Service Registration Form" or
- Warranty begins on the In-Season date of October 1st.

Precision Equipment Mfg, will, at its election, repair or replace any parts which are found to be defective in materials or workmanship. This is the sole remedy offered under the limited warranty.

The one year limited warranty applies to parts and direct labor with the **exception** of:

- Tires
- Batteries
- CAT Engines, Manufacturer's Warranty 1 year Unlimited Hours or 2 year 3000 hours

Tires and Batteries are considered to be wear items and/or may be covered by warranties under the original manufacturer.

Replacement Parts are covered by Manufacture Warranty for 90 days from installation date.

Precision Equipment Mfg's Two year Manufacture Warranty does not cover:

- Damages caused by failure to provide proper service, maintenance and/or storage as described in the Precision Operator's Manual.
- Damages resulting from improper repairs, modifications or use of non-approved Precision Parts or accessories.
- Damages resulting from continued use of the product after a known problem have been discovered.
- Damages resulting from negligence, accident, theft, vandalism, riot or any act of God.
- Altering, modifying or customization the Mag Fan unit.
- Use of any anti-freeze or heat transfer fluid other than Rotational HTF or LRF.
- Loss of HTF or LRF.
- Use of any contaminated or improper fluids.



- Transportation or travel expenses for service.
- Damages resulting from improper transportation.
- Damages from external heat and/or water.
- Parts and labor needed to properly maintain the Mag Fan unit per Operators Manual Routine Maintenance program.
- Replacement of parts due to normal wear and tear.
- Damages related to scratches and dents.
- Surface rust and deterioration of paint, trim, and other appearance items that result from use and/or exposure to the elements.
- Consumables such as light bulbs, fuses, etc.
- Failure to fully pay for any Precision Equipment invoice, under terms allowed, will void this limited warranty until full payment is received.
- Warranty work provided or performed by anyone other than Precision Equipment or an authorized representative including approved Dealers.
- Mandatory claims without an authorized warranty claim.

THE WARRANTY SET FORTH HEREIN IS IN LIEU OF, AND EXCLUSIVE OF, ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. ALL OTHER EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY, FITNESS FOR USE AND FITNESS FOR A PARTICULAR PURPOSE, ARE SPECIFICALLY EXCLUDED. UNDER NO CIRCUMSTANCES SHALL PRECISION EQUIPMENT BE LIABLE TO ANY PERSON FOR INCIDENTAL, CONSEQUENTIAL, ECONOMIC, DIRECT, INDIRECT, GENERAL, SPECIAL OR OTHER DAMAGES, INCLUDING BUT NOT LIMITED TO DAMAGES FOR LOSS OF PROFITS OR PRODUCTION, EXPENSES OR OTHER CHARGES INCURRED FOR SERVICE CALLS AND/OR TRANSPORTATION OF THE PRODUCT TO/FROM THE INSPECTION OR REPAIR FACILITIES, OR INJURY TO PERSON OR PROPERTY. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, PRECISION EQUIPMENT SHALL NOT BE LIABLE FOR ANY CLAIMS BASED ON THE CONDITION, USE FOR OPERATION OF THE PRODUCTS, WHETHER BASED ON CONTRACT, TORT, OR OTHER THEORIES OF LAW INCLUDING WITHOUT LIMITATIONS, THEORIES OF NEGLIGENCE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

Warranty Procedure

All warranty services must be completed by Precision Equipment certified service technician or an authorized representative of in accordance with the Warranty Policy. An End User or Sub-Dealer is responsible to have an authorized Precision Equipment Dealer performed warranty work. Defective part(s) may be required to be returned to Precision Equipment before warranty reimbursement/credit will be issued. Warranty documents and parts return must be processed before 30 days of work completion. Precision reserves the right to issue reimbursement up to 30 days from receipt of warranty paperwork and returned parts.

Precision Equipment reimbursement program is as follows:

- Dealer Stocked Parts used at time of Warranty are reimbursed at dealer cost plus 15%. This policy is to entice dealers to stock service parts.
- Parts shipped by Precision Equipment at time of Warranty will be reimbursed at dealer cost.
- Labor rate @ 90.00 USD per hour according to the warranty times defined by Precision Equipment product Warranty Time Sheets. No reimbursement beyond the time sheet will be considered without a detailed explanation of additional work performed and approval by Precision Equipment Service representative.
- Warranty reimbursement is issued as an account credit or in form of direct payment depending on account status. Direct payments will only be made if the Dealer account is in payable status for 30 consecutive days.

Precision Equipment, LLC Warranty Policy and Procedure Rev. A 08/29/16

Policy supersedes any previous and is not retroactive



- Invoices and/or Employee Work Orders will not be considered as official Warranty documentation, but may be submitted as further documentation if needed.
- Reimbursement for parts purchased by dealer must be accompanied by receipt and will be reimbursed at Dealer Net as if purchased through Precision Equipment Parts department.

The Dealers procedure for warranty claim reimbursement is as follows:

1. Dealer calls in to obtain a warranty claim number (WCN) and to determine whether to return failed part(s).
2. Dealer fills out, in full, the warranty claim form.
3. Dealer fills out, in full, the part return tag. (If part(s) are requested)
4. Dealer keeps top copy and attaches other two copies to the part. (If part(s) are requested)
5. Dealer to mail, fax or email warranty claim form to Precision. If claim is by email, it is recommended dealer use sales@precisionequipmfg.com and request a return receipt.
6. Precision Equipment will acknowledge via email that they received the warranty claim.
7. If parts are requested for return, provide copies of WCN and RGA within box. If warranty is accepted freight will be reimbursed by Precision Equipment.

Further information regarding warranty, please contact:

Precision Equipment Mfg
4409 33rd St North
Fargo, ND 58102
OFC 1-800-237-5161
Attention: Jeremy Aus